



2nd Annual Demitra (Dee) Crayton Award of Excellence “Where Tradition Meets Tomorrow”

Demitra (Dee) H. Crayton lived her life to the fullest as a leader with Distinction as a Customer Service and Information Center (CS&IC) Manager, CharMeck 311 Manager, and Founding Member and President of the AGCCP. The Award of Excellence recognizes an individual who exhibits leadership characteristics that Mrs. Crayton displayed during her 20-year career in management.

The 2nd annual Demitra (Dee) Crayton Award of Excellence will recognize a person who has demonstrated leadership through proven traditions and innovative practices during the past twelve months. Describe how this individual highlights that excellence in leadership recognizes the value of tradition, honors the present and prepares for tomorrow.

Nomination Qualifications and Guidelines:

1. Individual achievements described must have taken place in the last twelve (12) months.
2. Submissions must include a brief description describing the exemplary qualities of their contact center career in mentorship, leadership, unity, and perseverance. (150-word minimum)
3. Submissions may include supported documentation relevant to the submission. Examples include statistical reports, PowerPoint presentations, video clips, social media posts, etc.

Contact Information:

Name of Individual: _____

Name of Department or Contact Center: _____

Street Address: _____

City, State, Zip: _____

Contact Name and Title: _____

Contact Email: _____

Department or Contact Center Number of Employees: _____

Organization's website address: _____

Completed submissions should be emailed by close of business day on August 16, 2024 to Stephanie Brown, Corresponding Secretary, at stephanie.brown@como.gov. The recipient will receive an award, a leadership training scholarship, and an opportunity to share their story at the 22nd Annual AGCCP conference in Charlestown, South Carolina, October 14-17, 2024. Visit the AGCCP website at www.agccp.org for details. All nominees will be entered into a drawing for one complimentary conference registration. The winners will be notified by September 4, 2024.

www.agccp.org
questions@agccp.org

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